



The Honorable
LOURDES A. LEON GUERRERO
Maga' Håga • Governor

The Honorable
JOSHUA F. TENORIO
Sigundo Maga' Låhi • Lieutenant Governor



15 SEP 2021

The Honorable Therese M. Terlaje
Speaker, 36th Guam Legislature
I Mina'trentai Sais Na Lehislaturan Guahan
Guam Congress Building
163 West Chalan Santo Papa
Hagatna, Guam 96932

Re: Citizen Centric Report (CCR) for Fiscal Year ended September 30, 2020

Dear Honorable Speaker, Mrs. Terlaje:

Pursuant to Section 2(a) of Public Law 30-127 relative to the Citizen Centric Report, we are please to transmit our report to you for the Fiscal Year ended September 30, 2020. The Department of Public Works (DPW) CCR is a four-page document that communicates to the people of Guam our mission, goals, objectives, finances, performance, challenges and future outlook. DPW will post the CCR on our website: www.dpw.guam.gov.

Please note that The Honorable Lourdes A. Leon Guerrero, *Maga' Håga, Governor of Guam*, issued an Executive Order No. 2020-04 relative to responding to confirmed cases of Novel Coronavirus (CODIV-19) on March 14, 2020. As a result of the Executive Order No. 2020-04, services provided by DPW were impacted such as issuance of building permits and closure of schools.

Should you need additional information, or have any questions or concerns, please call me at 646-3131.

Sincerely,



VINCENT P. ARRIOLA

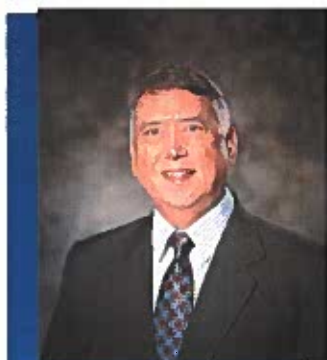
Attachment: Citizen Centric Report FY 2020

cc: The Honorable Maga' Hagå Governor Lourdes A. Leon Guerrero
The Honorable Senator Joe S. San Agustin
Office of the Public Accountability

DEPARTMENT OF PUBLIC WORKS

DIPATTAMENTON CHE' CHO PUBLEKO

CITIZEN CENTRIC REPORT - FISCAL YEAR 2020



Vincent P. Arriola
Director



Linda J. Ibanez
Deputy Director

ABOUT US

The Department of Public Work (DPW) was established under Public Law 1-88 in 1952 under section 5104. DPW provides five major essential service: Public Safety, Transportation, Highway Maintenance, Government-Wide Support, and Capital Improvement Projects. Within DPW there are six divisions: Administrative Service, Building Construction and Facility Maintenance, Bus Operations, Capital Improvement Projects, Highway and Transportation Maintenance. These divisions assist in providing service to ensure the department's mission to fulfilled to the people of Guam.

GENERAL INFORMATION

FY 2019 FY 2019

Population	167,294	168,775
No. of Public School Enrollment	22,6962	5,698
No. of Gov Guam Employees	11,136	11,250
No. DPW of Employees	269	270
No. Village / Primary Streetlights	12,382/ 2,477	12,380/ 2,479
No. of Secondary Collector Streetlights	835	835
Total Miles of Roads: Primary / Secondary	166/801	230/789

MISSION

Our Mission is to provide, to the people of Guam, a safe, smooth and high quality roadway system. An efficient, reliable, and safe school bus transportation system. A process that ensures the public's safety through the proficient review and examination of all building permits and application. The administration of constructing and maintaining all government buildings and capital projects, all within an efficient and cost effective manner.



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GOALS & OBJECTIVES

- Enforce building codes
- Provide safe and efficient highway transportation system
- Maintain and repair DPW's school buses, vehicles, and equipment
- Build and maintain a safe and efficient highway system
- Manage all Government of Guam capital improvement projects and comply with building codes, territorial, and federal safety guidelines
- Coordinate and manage Guam's comprehensive highway safety program
- Provide maintenance, repairs, and construction services for government buildings
- To provide administrative tasks, processes and support in relation to operations, conforming to policies and procedures in allocating resources



HOW HAVE WE PROGRESSED IN FY 2020

PUBLIC WORKS

Pride In Public Service

	FY 2019	FY 2020
CAPITAL IMPROVEMENTS		
Number of Highway Construction Projects:		
Number of Bridges	0	0
Number of Roadways	4	3
Number of Ongoing Projects	3	0
Number of Completed Projects	1	3
Number of Ongoing Projects (CIP)	4	28
Number of Completed Projects(CIP)	15	28
Total Building Permits Issued	1,071	628
HIGHWAY MAINTENANCE		
Number of Miles Resurfaced	1.8925	3.59506
No. of Potholes Repaired (Avg. 1.5'x1.5'x4)	1,326	1,602
HIGHWAY SAFETY CORE MEASURES		
Total Fatalities	16	14
Serious Injuries in Traffic Crashes	907	478
Unrestrained Passengers (Fatalities)	7	6
Alcohol Impaired Driving Fatalities	5	7
Speed Related Fatalities	6	11
Motorcyclist Fatalities	3	1
Pedestrian Fatalities	6	3
DUI and Drug-Related Arrests	724	255
TRANSPORTATION		
Bus: Total Student Passenger Count	22,692	5,698
Bus: Total Number Routes	179	179
Bus: Total Number Fleet	167	168
Number of Bus Repairs (Estimated)	1,230	907
No. of Light Vehicle Repairs (Estimated)	358	185
No. of Heavy Equipment Repairs (Estimated)	615	161

DPW ESSENTIAL SERVICES:

DIRECTOR'S OFFICE

ADMINISTRATIVE SERVICES

BUILDING MAINTENANCE

BUS OPERATION

HIGHWAY MAINT. & CONSTRUCTION

FEDERAL HIGHWAYS

OFFICE OF HIGHWAY SAFETY

TRANSPORTATION MAINTENANCE

CAPITAL IMPROVEMENT PROJECTS / THE PERMIT CENTER

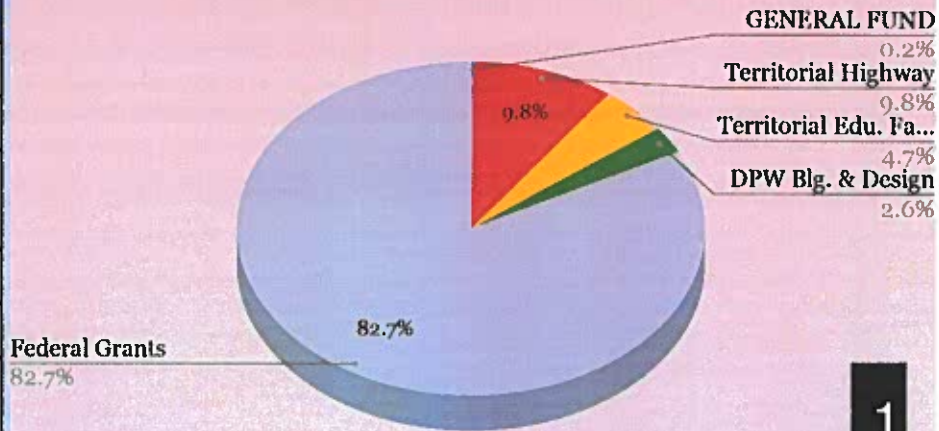
GOVERNMENT-WIDE SUPPORT	FY2019	FY2020
Total Number of Work Request	1,314	1,395
Avg. Day to Complete Request	3	3
Number of Plumbing Request	275	290
Number of Electrical Service Request	394	405
Number of Carpentry Request	325	350
Number of Air Condition Request	320	350

FINANCES

DPW - FY 2020 APPROPRIATIONS

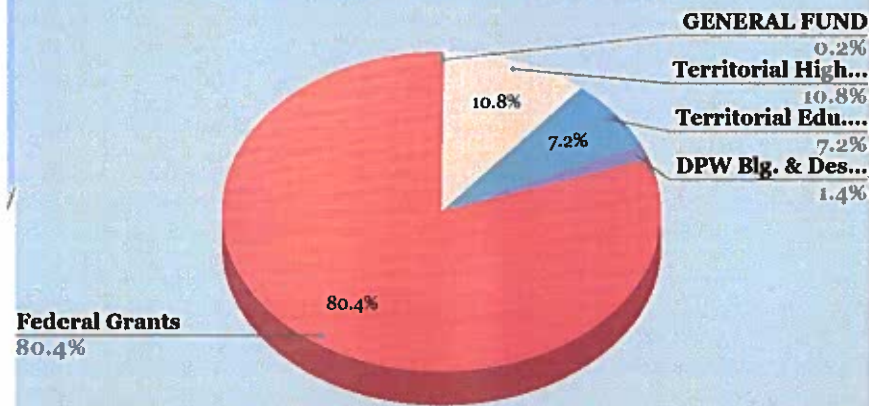
FUND SOURCE	2019	2020
GENERAL FUND	\$266,664	\$325,419
Territorial Highway	\$16,421,476	\$16,918,639
Territorial Edu. Facilities Fund	\$8,012,703	\$8,085,322
DPW Blg. & Design	\$2,553,030	\$4,491,802
Federal Grants	\$118,587,232	\$142,120,295
TOTAL FUNDING SOURCE:	\$145,841,105	\$171,941,477

FY 2020 TOTAL APPROPRIATIONS \$171,941,477



DPW - FY 2020 EXPENDITURES

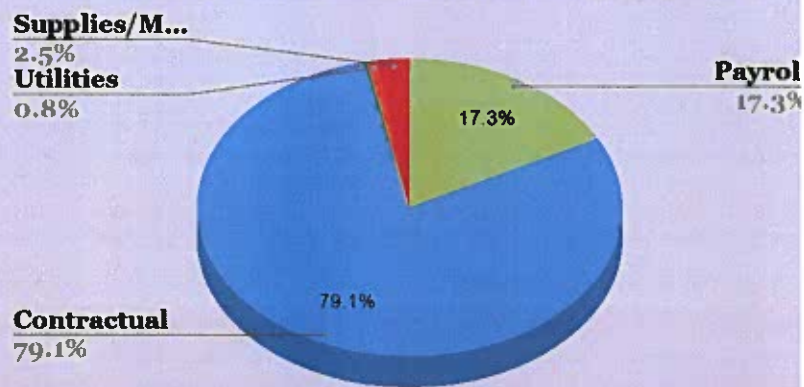
FY 2020 TOTAL FUNDING \$96,048,098



BY FUND TYPE	2019	2020
GENERAL FUND	\$0	\$190,623
Territorial Highway	\$11,129,811	\$10,335,785
Territorial Edu. Facilities Fund	\$6,680,174	\$6,905,972
DPW Blg. & Design	\$637,694	\$1,380,144
Federal Grants	\$80,843,602	\$77,235,574
TOTAL FUNDING SOURCE:	\$99,291,280	\$96,048,098

BY OBJECT CLASS	2019	2020
Payroll	\$13,972,372	\$16,614,775
Contractual	\$76,326,383	\$76,014,700
School Leaseback	\$0	\$0
Capital Outlay	\$657,290	\$287,070
Utilities	\$758,847	\$750,915
Supplies/Materials/Other	\$8,335,236	\$2,380,638
TOTAL EXPENDITURES:	\$100,050,128	\$96,048,098

FY 2020 TOTAL EXPENDITURES \$96,048,08



DPW is included in a Government-wide audit. An independent audit was conducted, resulting in a clean audit opinion. Complete financial information can be found at: <http://www.opa.guam.org/reports-audit/financial-audits>

CHALLENGES & OUTLOOK

CHALLENGES

Due to budgetary constraints, we are challenged by the following:

- MS4 (Municipal Separate Storm Sewer System) Requirements
- MSHA (Mine Safety and Health Administration) Requirements
- Resolving Unpaid Prior Year Obligation
- Limited Supplies and Materials
- Limited Transportation Fleet
- Limited Manpower Resources

Construction of Foster Care Group Home



HMC removes debris during Dengue Fever outbreak.

DPW road paving project at Mongmong



Preparing school buses for social distancing



FUTURES OUTLOOKS

DPW seeks to accomplish:

- > Maintaining Roads
- > Building Roads
- > Building and Maintaining Bridges, Ponding Basins, and Culverts
- > Building and Maintaining Government Facilities
- > Expanding DPW Facilities
- > Maintaining Busses and Other Fleets
- > Bus Fleet Replacement Plan

We want to hear from you!
Do you like this report? Do you believe it should include any information? Please let us know by contacting Ms. Linda J. Ibanez, Deputy Director at (671) 646-3131 or email: linda.ibanez@publicworks.guam.gov